

“Introduction to Quality Assurance / Quality Control” Workshop

Live Online

Instructor: Lori Zboralski

Agenda

Time	Material Covered
12:00 PM	Overview of Quality Assurance / Quality Control; how and why does it apply to field operations and laboratory analyses?
12:10 PM	Demonstration of Capability
12:30 PM	Method Detection Limit
12:45 PM	Batch definition; QC frequency
1: 00 PM	Method Blank
1:15 PM	Laboratory Control Sample
1:30 – 1:45 PM	Break
1:45 PM	Matrix Spikes
2:10 PM	Calibration
2:35 PM	Control charts
2:55 PM	Corrective Action
3:05 PM	QC Acceptance Criteria
3:15 PM	Adjourn

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Attendance was monitored by instructor using visual presence, voice Q&A, polls, and surveys. Supporting documentation is available upon request.